

March 29, 2002

I am writing this letter to express my satisfaction in doing business with European Windows.

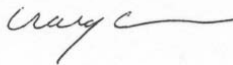
I chose European Windows because of the high quality and strength of their doors and windows. I used European Windows this past year while building a home on St. George Island. I am pleased with their products as well as their service.

During the installation we received some defective glass. Bernie Wolf responded in a prompt and professional manner, replacing the glass personally and on time as promised.

I am not living on St. George Island at this time and knowing I can depend on European Windows to be professional and rectify any problems gives me the confidence to use them again.

I would highly recommend European Windows as a professional company to work with.

Craig Crouch

A handwritten signature in cursive script, appearing to read "Craig C.", with a long horizontal flourish extending to the right.