



MYRIAM C. MIRAS, D.M.D.

May 14, 2001

Bernie:

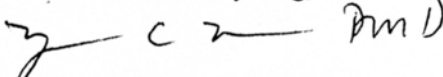
I wanted to thank you for bringing Heinzmann Windows to Atlanta. I was first attracted to your windows because of their new maintenance quality, but after I picked up your sample window, I could tell you had the Mercedes Benz of Windows. This was especially evident when I held it side by side to the # 1 luxury brand in America. Even my father pointed out that the competition's brand was "coming undone at the seams".

Initially the architect at sugarloaf CC (where I'm building), had some esthetic concerns about the windows, but now they cannot get over how beautiful they look. I've had numerous people go thru my home at different stages of construction and everyone is in awe of the windows.

On a safety note, one of the subcontractors needed to open a door and there was no key available. He said he tried removing the locks and he could not. He also told me he had a locksmith business. But even a Mercedes is worthless if they are not serviced, and you have proven to me that you stand behind your product, always there when we had installation questions and even adjusting after installation.

If you ever need anyone to come by and look at the windows you're more than welcome to, or if you need to use me as a referral please feel free to call me.

Thank You for everything,


Myriam C. Miras, D.M.D.