

From: Thomas Chapman
Sent: Friday, January 25, 2019 8:28:41 PM
To: European Windows
Subject: Testimonial

My wife and I lived in Italy for two years and had the opportunity to experience the fine craftsmanship and quality of the European windows and wondered if there was a way to get them in the U.S. We did not expect to find a small distributor in Georgia and it has turned out to be one of the best finds of our lives. Bernie and his wife welcomed us in their home, when we arrived unannounced, explained in great detail the pros and cons of their windows and sold us on their product. We then departed the U.S. for a three year work assignment, and were pleasantly surprised that they were still in the same location.

Upon our return, we ordered 27 windows and doors for our home, and they arrived from Germany in less than 2 months. The installation was carried out in a timely and very professional manner, and every window fit perfectly. The heat transfer from our new windows was clearly evident, the noise from passing vehicles was no longer noticeable, and all the other outdoor distractions were gone. My electric bill fell \$70 in the first month following the installation.

Since our installation was complete in Oct 2018, I have recommended European Windows to several of my friends and neighbors, and I would not do so if I felt that product was inferior in any way shape or form. I would be happy to provide references to any potential customers because Bernie and his staff provide excellent customer service and provide an outstanding product.

Regards
Tom and Carol Chapman