

## European Windows

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**From:** "Debra Janes"  
**To:** <wintech@europeanwindows.com>  
**Sent:** Sunday, September 23, 2001 10:00 AM  
**Subject:** StormFitters of Largo, Florida

We would like to commend Mr Bill Covington and his installers on the excellent selection and installation of our Heinzmann windows. We were familiar with the windows from our living in Germany, but we had no idea that they were available in the States. Mr Covington took one look at our Florida room which has a direct view of the Gulf of Mexico and he immediately suggested the Heinzmann windows. He was a very knowledgeable, professional and convincing salesman, but did not pressure us into a decision. He met with us several times discussing options and taking measurements. When the windows arrived, his installers began the nightmare task of removing the old windows and installing the Heinzmann. The work was done without complaint over 4 days and I am confident that no other crew in this area could have accomplished what they did. Upon completion, we are ecstatic with their installation, appearance, and superior quality, not to mention the incredible view they afford us. We are very satisfied customers and would strongly recommend their work and the windows to others. Thank you.

--- Debra Janes