

571 East Shore Drive
Canton, GA 30114
August 5, 1999

Bernd Wolf
European Windows

Dear Bernie,

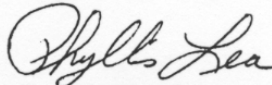
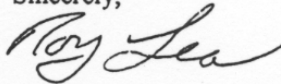
We were right in the middle of building a home on a beautiful lake and we couldn't find a kitchen window to enjoy the view. We had a 41" x 63" space in which our builder had installed two double hung windows.

That's when we met you, Bernie, at the Southern Builder's Show in the Galleria in Cobb County. We were immediately impressed with the quality of your windows and the fact that each and every window was custom made. We took your business card and information on your windows and drove to your warehouse in Dawsonville the following week. The quality of your window was impeccable and we custom designed the window for the exact layout we needed.

Once we ordered the window, you kept us informed on the production schedule and status of the shipment until it arrived in your hands. You called us immediately once the window arrived and scheduled a time for the installation. We can't tell you how pleased we are with the window, your installation, and your superior service. Our only wish is that we would have known about your windows sooner, and we would have many more of them in our house today.

Once again, thank you for allowing us to enjoy our beautiful view of the lake through your European Windows.

Sincerely,



Roy and Phyllis Lea